



Limited Lifetime Warranty for CIC Timing Kits and components.

To: IMPORTERS / DISTRIBUTORS

Topic: WARRANTY POLICY AND PROCEDURE

CIC USA CORP . ensures that their products have been made in accordance with the quality standards for the automotive industry and are free from defects in material or workmanship . This will be applied in accordance with the following terms :

1 - PERIOD OF WARRANTY

CIC USA CORP product warranty validation is 40 000 kilometers from the date of Installation by the final consumer.

2 - CONDITIONS

- 2.1. The validity of the warranty is conditioned upon the execution of maintenance and technical services by qualified and trained technicians in the automotive.
- 2.2. The assembly is performed following the procedures in the service manual of the vehicle manufacturer and / or CIC USA Corp recommendations attached to products.
- 2.3. The distributor must ensure appropriate conditions of transport, storage and handling. The warranty does not cover parts that may present problems caused by natural agents (oxidation and aging of the material).
- 2.4. The warranty does not cover damage caused by improper vehicle operation or malfunction of engine systems (lubrication, cooling, injection, ignition, etc.)
- 2.5. Damage resulting from the modification of the original product design or flaws caused during the assembly of the components in the vehicle are not covered by the warranty.
- 2.6 . The warranty does not cover failures caused by parts and accessories that have not been released or sold by CIC USA CORP . Generally our products are marked at the factory.
- 2.7 . The credit or replacement parts and / or assemblies damaged by new parts within the warranty period does not imply the right to extension of the original warranty period .
- 2.8 . This warranty does not cover normal wear parts requiring replacement during the execution of preventive maintenance .
- 2.9 . The warranty does not cover failures caused by crashes , accidents, fires, natural phenomena or direct or indirect or consequential damage to persons or property .
- 2.10 . USA CORP CIC reserves the right to revise, modify, discontinue, replace or enhance any design of its products without prior notice; those changes or modifications exempt CIC USA CORP . or representative of any liability to the purchaser.

3-COVERAGE

3.1. If within the stipulated time, it is found that a piece presents defects in material or workmanship from manufacturing, USA CORP CIC. will remedy the novelty in any of the following ways through one of its distributors:

**CIC USA CORPORATION
11800 NW 100th ROAD SUITE 5 , MEDLEY, FL 33178
Ph. (786)558.9745 Fax (786)431.1632
INFO@CIC-PARTS.COM**



- a) Credit Note the value of the part or assembly.
 - b) Handling without cost of a new part or assembly to replace the defective.
- 3.2. CIC USA CORP. will refund additional expenses for labor and additional parts always affected and when the warranty conditions are met and the following requirements:
- Total return of the parts that correspond to the references disputes.
 - Copy of the Sales Invoice of the customer (mechanic or vehicle owner).
 - FAILURE ANALYSIS form issued by the dealer immediately it received the report of disagreement (Form and instructive attached).
 - Quotation (on letterhead paper) of additional affected parts.
 - Quote of the workforce claimed issued by the workshop or technical installer.

NOTE: CIC USA CORP. Won't be processing any claims submitted with more than 60 days f the occurrence of the fault that generated the claim.

3.3. CIC USA CORP. will not recognize collateral values parts, supplies, services or other concepts than those already established herein.

In the event that technical failure analysis evidences that the case does not correspond to a defect in material or workmanship in the manufacture of our product, CIC provide timely and in writing to the dealer about the factors of failure that are NOT related to the product quality ; In this case, CIC USA CORP will be able to not recognize or care that would limit commercial full or partial credit references involved.

Understood and established these terms , conditions and procedures of assurance between CIC , their representatives and distributors , we ask your cooperation and commitment to the attention of potential nonconformities is made in compliance with these parameters and basic requirements , and necessary to turn to perform an objective analysis claims .

Sincerely,

A handwritten signature in blue ink, appearing to be 'R. P. P.' or similar, written in a cursive style.

CIC USA CORP
Director

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